



Understanding Your New Provider Network

Welcome to Meritain Health®, an affiliate of Aetna® and CVS Health®. Your new health plan, administered by Meritain Health, gives you access to the Aetna Choice® POS II Network.

We're the only third party administrator able to offer this network. And we're proud of what that means for you.

Here's why it's more than a network

The Aetna network is broad and offers coast-to-coast access to in-network providers. With more than 1.9 million health care professionals available, you'll have access to an array of care options. These include in-person and virtual, plus access to local CVS MinuteClinic® and HealthHUB™ in many areas.

You'll also be able to utilize care from a list of Aetna Institute™ facilities. These providers offer quality, cost-effective care in specialized areas, including but not limited to:

- Behavioral health.
- Transplant.
- Infertility.
- Adult and pediatric cardiac care.
- Bariatric
- Orthopedic

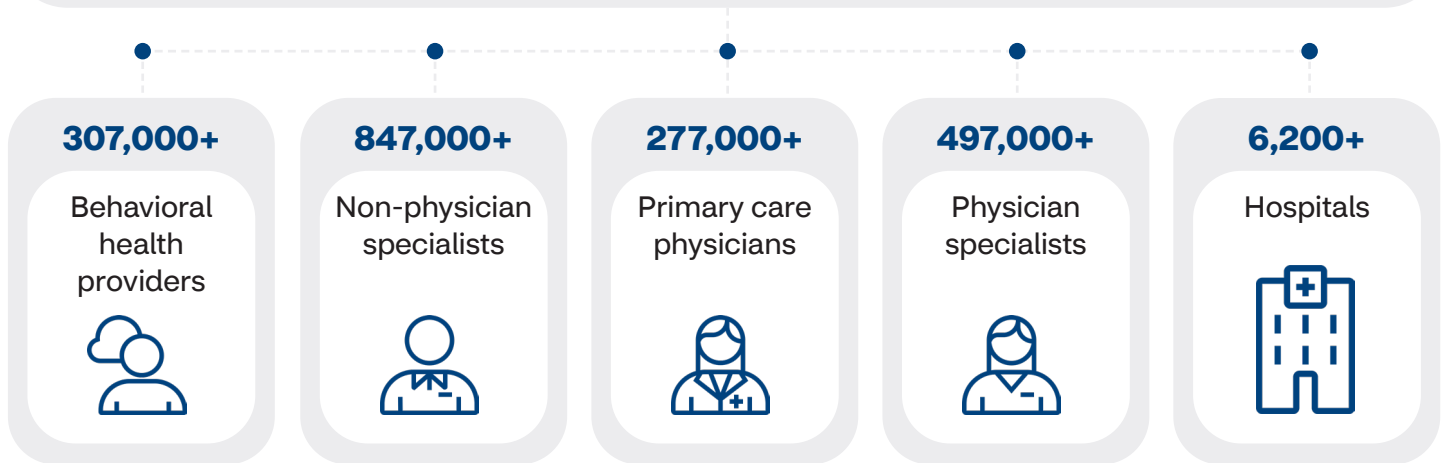
Why isn't my provider in the network?

Aetna has a large provider network. However, if your preferred provider isn't in our network, know that you have options to access another quality alternative. If we aren't including a provider in our network, it may be because:

- The provider didn't qualify to meet Aetna's strict credentialing rules. This is how we maintain quality providers.
- The provider isn't able to offer the lowest cost to our members. In this case, we provide carefully selected alternatives to more costly providers to ensure you can seek services you need at costs you can afford.
- A provider has chosen not to join our network because they have a preferred partnership with another carrier.

Meritain Health®
an  **aetna** company

1.9 million health care professionals



Do I have access to behavioral health providers?

Yes! Aetna has a large behavioral health provider network, which is continually growing. It's also recently been expanded to include more virtual options.

If you're comfortable with in-person or virtual counseling, we have solutions ready for you. Call us at the number on your ID card, and we'll help you find an appointment today.

Simple. Transparent. Versatile.

At Meritain Health®, we're creating unrivaled connections.

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