

# PARTICIPATING PROVIDERS TUTORIAL

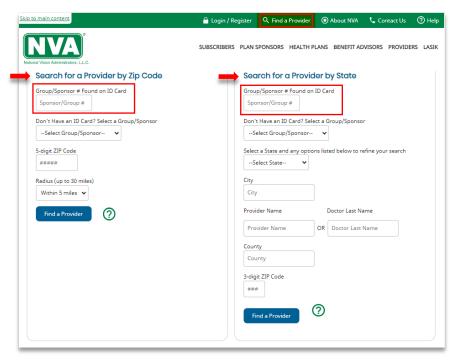


It's easy to find an NVA participating provider on our website at <a href="www.e-nva.com">www.e-nva.com</a>.

There are two ways you can access our online Find a Provider search tool:

#### **OPTION 1: OUTSIDE OF LOG IN**

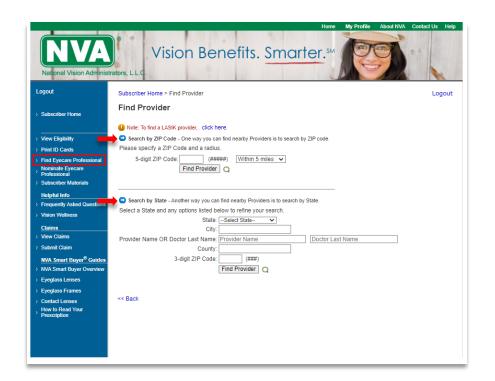
Click on "Find a Provider" found on the top navigation tool bar. Enter your group/sponsor number found on your NVA ID card and then search by radius either zip code within 5-, 10-, 20- or 30-miles radius or by state, city and Name of Provider. Click on the "Find a Provider" button to the corresponding search criteria to see search results.



#### \*Your Group/Sponsor Number is listed on your NVA ID card.

### **OPTION 2: INSIDE OF LOG IN**

Select "Find Eyecare Professional" found on left hand navigation tool bar. Begin your search by either zip code within 5-, 10-, 20- or 30-miles radius either zip code within 5-, 10-, 20- or 30-miles radius or by state, city and name of provider. Click on the "Find a Provider" button to the button to the corresponding search criteria to see search results.





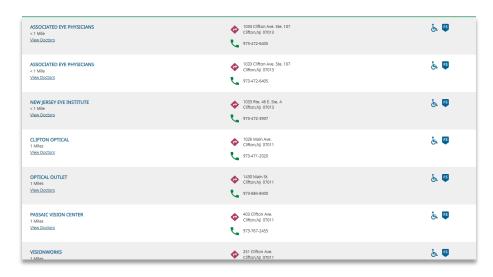


## How to Find an NVA Participating Provider at www.e-nva.com

### SEARCH RESULTS SCREEN

# Outside of Log In

You'll find the doctor's name, phone number, address, service level and distance from zip code or city and state entered in the search by clicking on view details or view map you will be taken to the Provider Details Screen.



## Inside of Log In

One advantage to searching for a provider inside of log in is the number of frames available at \$0 column. This column identifies the amount of frames available to purchase at the provider's location for no cost to you when you use your NVA benefit.

Name And Phone 🦠	Address 🌣	City 🌣	State	Zip 🌣	Service Level	# Of Frames Available At \$0*	Distance
ASSOCIATED EYE PHYSICIANS 973-472-6405 View Doctors	1033 Clifton Ave. Ste. 107	Clifton	NJ	07013	Full Service**	Data Not Supplied	< 1 Mile View Map
ASSOCIATED EYE PHYSICIANS 973-472-6405 View Doctors	1033 Clifton Ave. Ste. 107	Clifton	NJ	07013	Full Service**	425 Of 500 Total Frames	< 1 Mile View Map
NEW JERSEY EYE INSTITUTE  973-472-3937 View Doctors	1033 Rte. 46 E. Ste. A	Clifton	NJ	07013	Full Service**	Data Not Supplied	< 1 Mile View Map
OPTICAL 6 973-471-2020 View Doctors	1026 Main Ave.	Clifton	NJ	07011	Full Service**	800 Of 1000 Total Frames	1 Miles View Map
OPTICAL OUTLET  973-684-8400 View Doctors	1430 Main St.	Clifton	NJ	07011	Full Service**	Data Not Supplied	1 Miles View Map
PASSAIC VISION CENTER & 973-767-2455 View Doctors	403 Clifton Ave.	Clifton	ΝJ	07011	Full Service**	276 Of 350 Total Frames	1 Miles View Map
VISIONWORKS 973-340-2300 View Doctors	251 Clifton Ave.	Clifton	NJ	07011	Full Service**	1728 Of 1899 Total Frames	1 Miles View Map

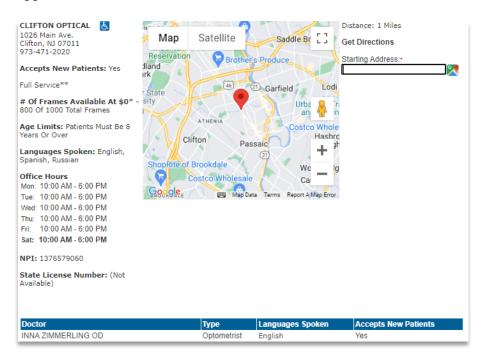




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## PROVIDER DETAILS SCREEN

On the provider details screen, you can view language spoken, age limits, accepting of new patients, the address of the eye doctor's office, and get directions to the office. If you are logged into the NVA website, you will see the number of frames available at \$0 to you. If you are not logged into the website the number of frames will not be listed.



# **CUSTOMER SERVICE**

If you need to speak to a live, U.S. based, NVA call center representative about a provider search or other vision benefit related questions, we can be reached 24/7/365 at 1-800-672-7723.



